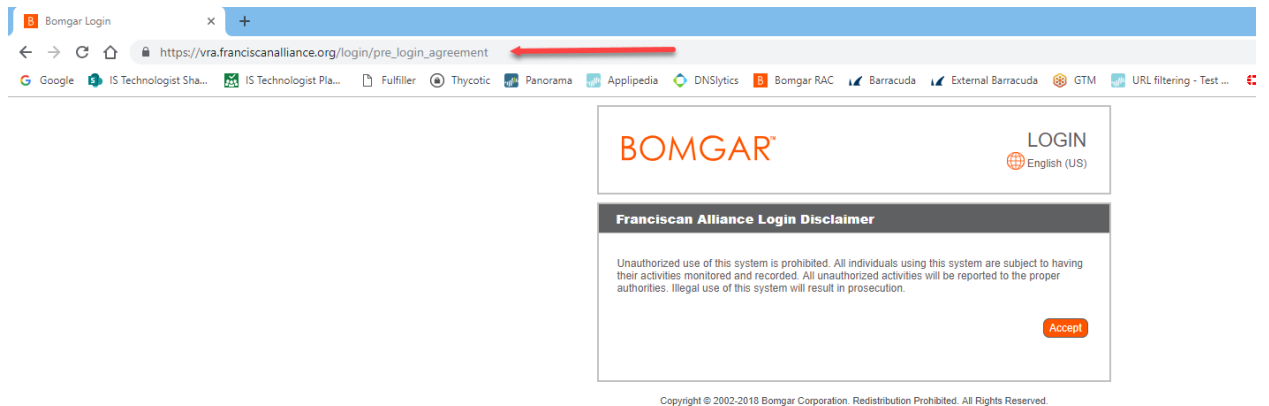


BOMGAR VENDOR ACCESS LOGIN

1. Navigate to <https://vra.franciscanalliance.org/login> and click “Accept”.

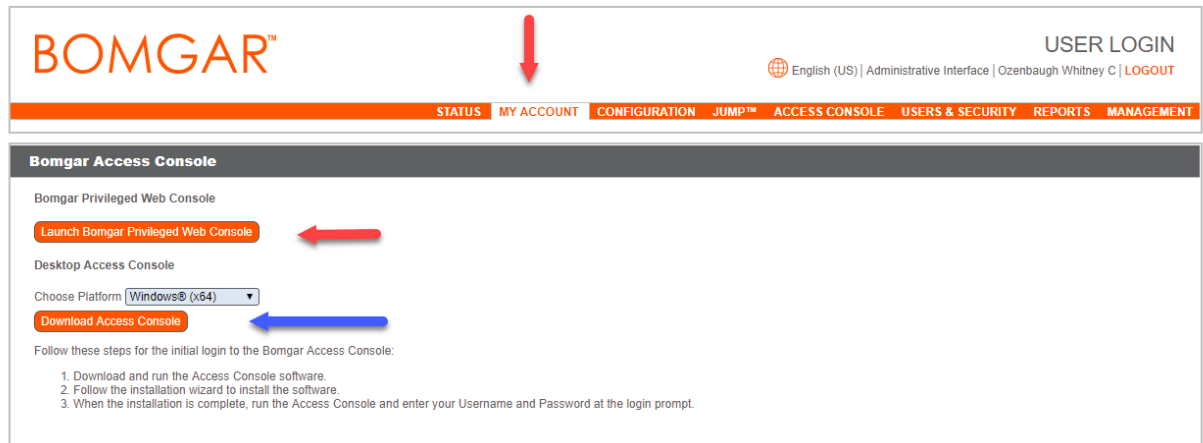


2. Input the credentials provided by Franciscan Alliance.

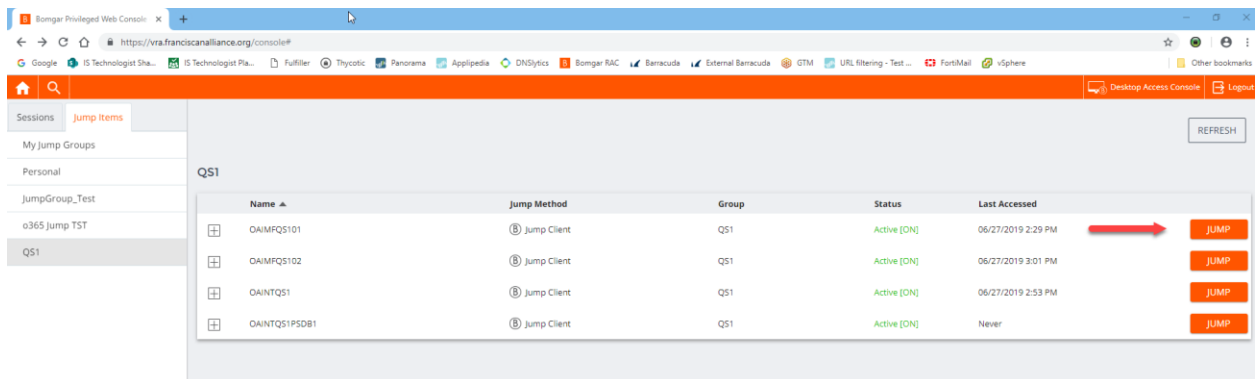


The screenshot shows the BOMGAR login page with the "Login" form. The form includes a "Username" field, a "Password" field, and a "Login" button. Red arrows point to the right of each input field, indicating where to enter the credentials. The page also features the BOMGAR logo, a "LOGIN English (US)" link, and a "Login" header. At the bottom of the page, there is a copyright notice: "Copyright © 2002-2018 Bomgar Corporation. Redistribution Prohibited. All Rights Reserved."

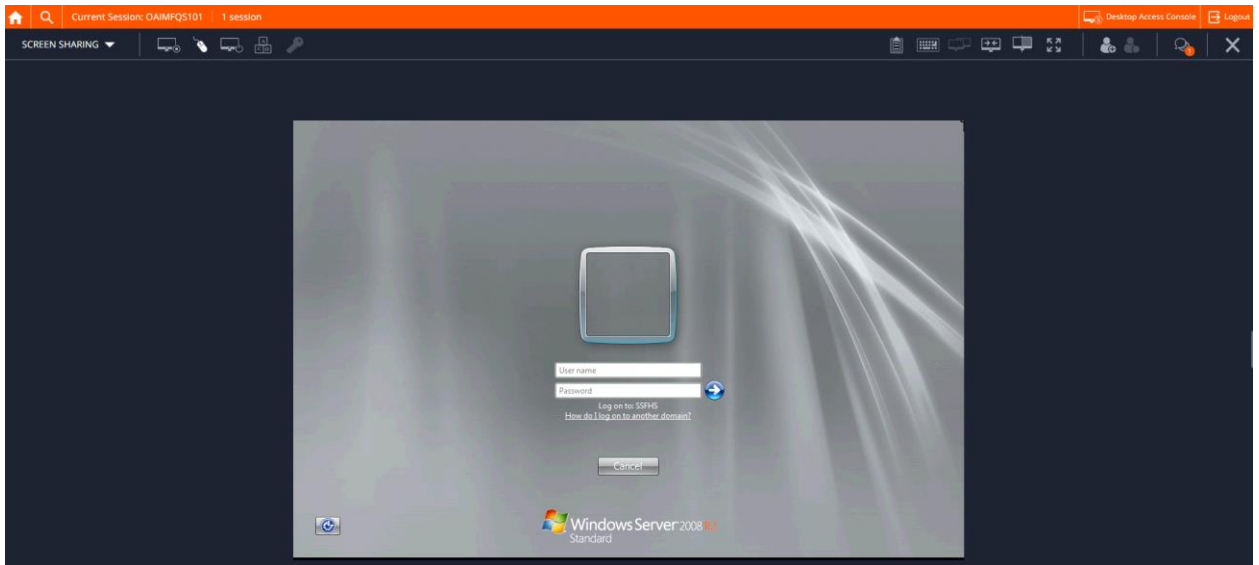
3. Navigate to the “My Account” tab. There are two options to access the console: Click on the “Launch Bomgar Privileged Web Console” to access without downloading anything onto the user’s machine. If you click “Download Access Console”, this will install the client onto the user’s machine and allow access from the desktop in the future.



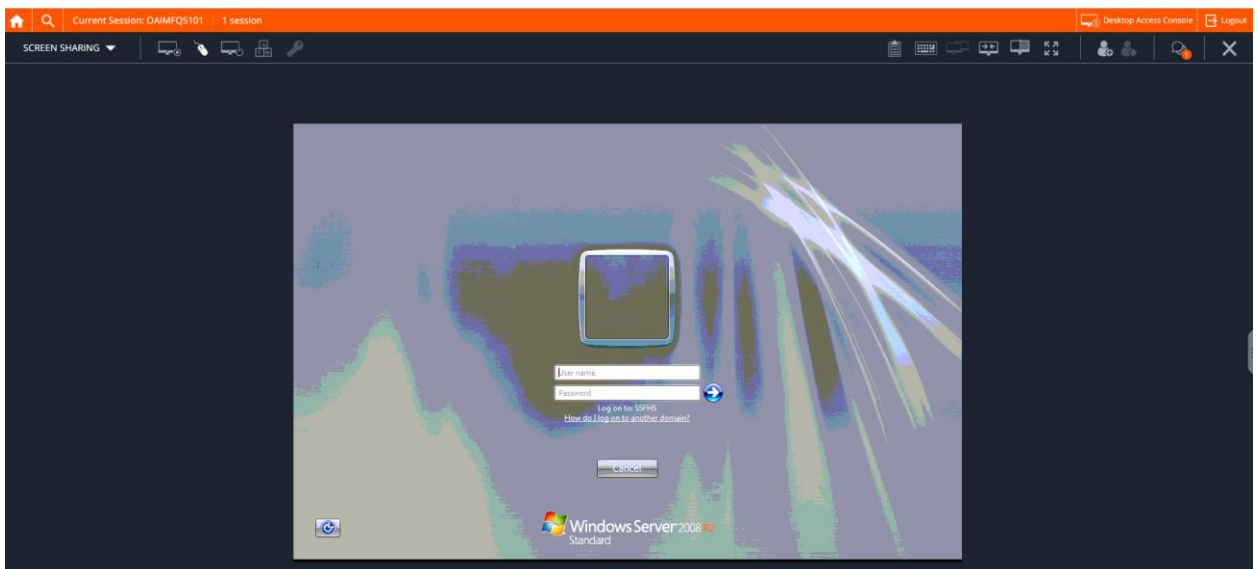
4. After clicking “Launch Bomgar Privileged Web Console” it will bring the user to the screen showing machines you are able to access. Find the machine that the user requires access to and click the “Jump” button.

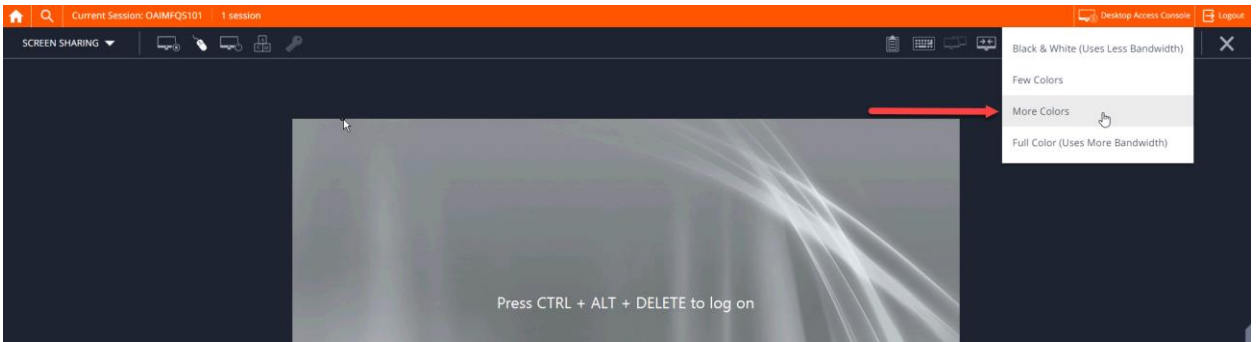


- The session will begin and navigate the user to the machine. The login screen will display, and the user will need to input their Franciscan provided credentials.

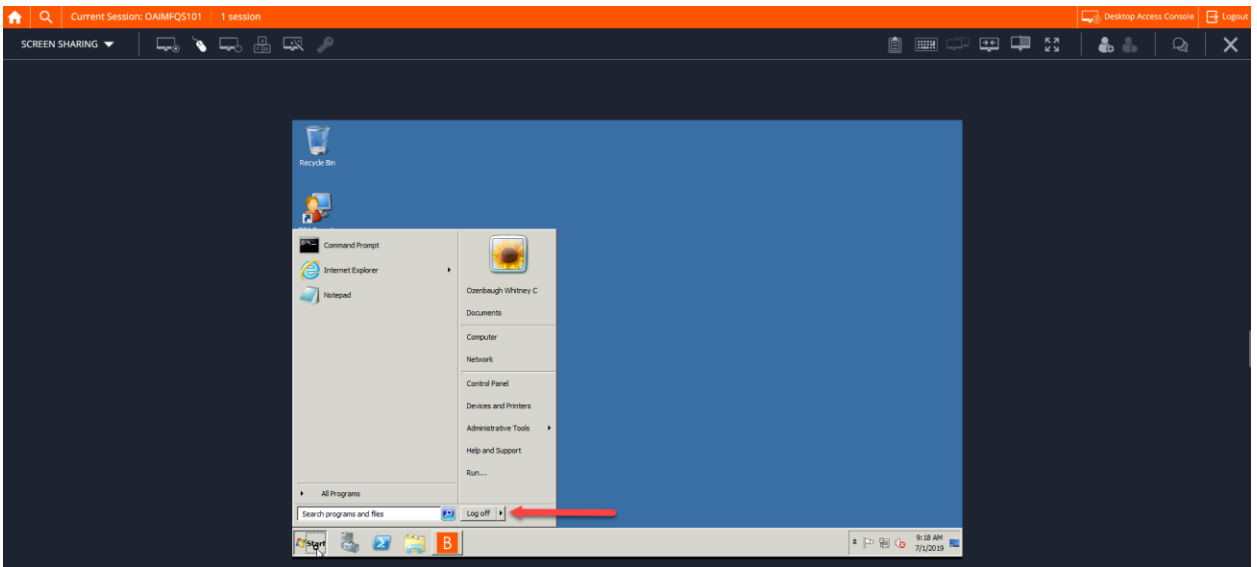


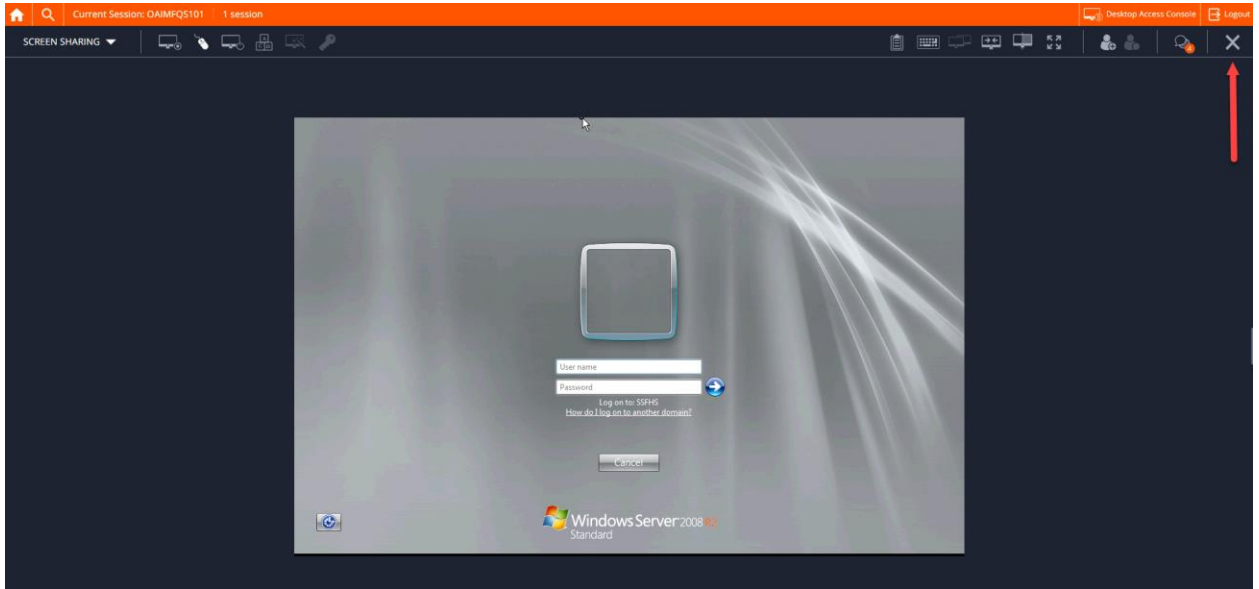
- If the display appears to have distorted colors, click the "Select Quality" icon, and choose the "More Colors" option. This will rectify the display.





7. At the conclusion of the session, logout of the machine, and then select the "X" at the upper right-hand corner of the screen.





SHOULD YOU EXPERIENCE ANY ISSUES WITH THE ABOVE INSTRUCTIONS, PLEASE CONTACT IS SERVICE DESK AT 800-346-2322