



Notice Informing Individuals About Nondiscrimination and Accessibility Requirements

FRANCISCAN HEALTH FACILITIES COMPLY WITH APPLICABLE FEDERAL CIVIL RIGHTS LAWS AND DO NOT DISCRIMINATE ON THE BASIS OF RACE, COLOR, NATIONAL ORIGIN, AGE, DISABILITY, OR SEX. FRANCISCAN HEALTH FACILITIES DO NOT EXCLUDE PEOPLE OR TREAT THEM DIFFERENTLY BECAUSE OF RACE, COLOR, NATIONAL ORIGIN, AGE DISABILITY, OR SEX.

Franciscan Health Facilities Provide:

- Free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these free aids or language services, please contact Pat Downes, Grievance Officer, at 1505 S Court Street, Suite 205, Crown Point, Indiana 46307, by email at Pat.Downes-Grievance@FranciscanAlliance.org, or call 877-285-6920.

If you believe that a Franciscan Health Facility has failed to provide these services or has discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Pat Downes, Grievance Officer, 1505 S Court Street, Suite 205, Crown Point, Indiana 46307, Telephone Number: 844-217-5629, TTY Number: 877-893-8199, Fax: 219-662-3743, Pat.Downes-Grievance@FranciscanAlliance.org. You can file a grievance in person, by mail, fax, or email. If you need help filing a grievance, Pat Downes, Grievance Officer, is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <https://www.hhs.gov/ocr/office/file/index.html>.

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-877-285-6920 (رقم هاتف الصم

والبكم: 877 893 8199-1)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電877-285-6920 (TTY: 877 893 8199)

AANDACHT: Als u nederlands spreekt, kunt u gratis gebruikmaken van de taalkundige diensten. Bel 877-285-6920 (TTY: 877 893 8199).

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 877-285-6920 (TTY: 877 893 8199).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 877-285-6920 (TTY: 877 893 8199).

ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 877-285-6920 (TTY: 877 893 8199).

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 877-285-6920 (TTY: 877 893 8199).

ध्यान दें: यदि आप □□□□□ बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 877-285-6920 (TTY: 877 893 8199) पर कॉल करें।

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 877-285-6920 (TTY: 877 893 8199).

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。877-285-6920 (TTY: 877 893 8199)まで、お電話にてご連絡ください。

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 877-285-6920 (TTY: 877 893 8199) 번으로 전화해 주십시오.

Wann du schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 877-285-6920 (TTY: 877 893 8199).

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 877-285-6920 (TTY: 877 893 8199).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 877-285-6920 (телетайп.: 877 893 8199).

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 877-285-6920 (TTY: 877 893 8199).

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 877-285-6920 (TTY: 877 893 8199).

1-877-285-6920 (TTY: خریدار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال کریں 1-877 893 8199).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 877-285-6920 (TTY: 877 893 8199).

ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਵਿਚ ਸਹਾਇਤਾ ਸੇਵਾਵਾਂ ਉਪਲਬਧ ਹਨ। 877-285-6920 (ਟੀ ਟੀ ਵਾਈ: 877 893 8199) ਨੂੰ ਕਾਲ ਕਰੋ।

ZOH TA: holh a hmanh mi na si ah cun, holhlel bawmhnak, man pek hau lo in, a ngah. 877-285-6920 (TTY: 877 893 8199) hi chawn ko.

သတိပြုရန် - အကယ်၍ သင်သည် မြန်မာစကား ကို ပြောပါက၊ ဘာသာစကား အကူအညီ၊ အခမဲ့၊ သင့်အတွက် စီစဉ်ဆောင်ရွက်ပေးပါမည်။ ဖုန်းနံပါတ် 877-285-6920 (TTY: 877 893 8199) သို့ ခေါ်ဆိုပါ။